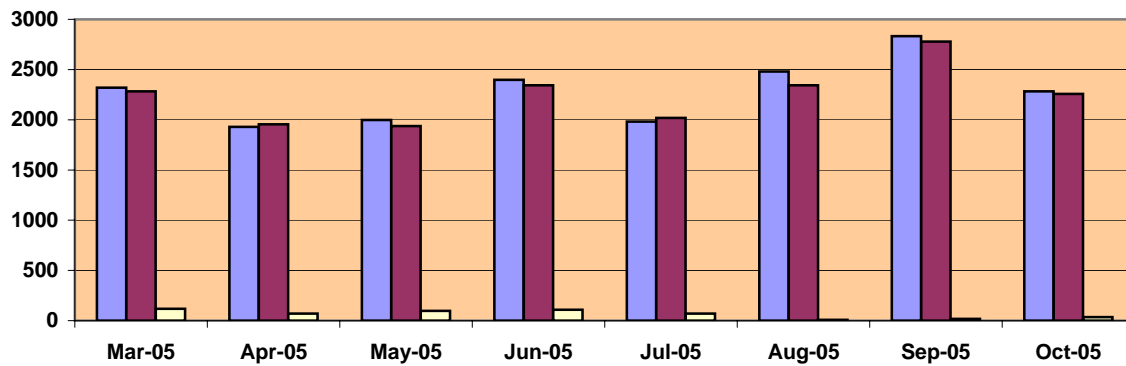


## Remedy Statistics (Monthly Service Tickets)



■ Opened Tickets

■ Closed Tickets

■ Carried Over Tickets

### 8-Month Total

OPENED: 18,223

CLOSED: 17,917

PERCENTAGE: 98%